

## eRO 電子提櫃單服務最新消息

### 入口貨櫃電子提櫃措施於 2019 年內全面實施

#### Wan Hai\*、Hapag-Lloyd 及 KMTCC 相繼率先於 3 月 11 日全面開放 eRO 服務給所有客戶

現今一個入口貨櫃，由船到卸下至運輸提櫃離開碼頭，是經過多重繁覆的文件處理、傳遞及轉手，當中的過程產生不必要的延誤及資源虛耗。香港貨櫃碼頭商會 (HKCTOA) 於 2018 年 1 月宣佈葵青貨櫃碼頭<sup>1</sup> 已決定於 2019 年內全面實施入口貨櫃提櫃操作電子化，透過一路通有限公司 (一路通) 提供的技術方案，為各業界客戶<sup>2</sup> (特別是船公司、貨運代理、貨主及運輸公司)，打開提升工作效率、節省營運成本的大門。而這措施亦獲船公司積極參與並大力支持，目前已有十多間船公司，為其特選客戶提供電子提櫃單(eRO)服務；在 3 月 11 日起，Wan Hai\*、Hapag-Lloyd 及 KMTCC 相繼率先全面開放 eRO 服務給其所有客戶使用，eRO 客戶在 3 月 11 日後可於 eRO 服務平台 ( [eRO.OnePort.com](http://eRO.OnePort.com) ) 上，以電子形式處理<sup>3</sup> 所有上述任何一間船公司的入口貨櫃提櫃事宜，往後階段全面開放的船公司名單 (包括 CK Line、CMA CGM、Dong Young、Evergreen、Heung-A、Maersk、MSC、Namsung、ONE、RCL、Sealand、Sinokor、T.S. Lines、ZIM 等等) 亦將稍後公佈。為協助客戶有足夠時間過渡至電子操作方式，我方熱切建議各客戶能盡快進行以下事項：

\* 貴客戶開始用 Wan Hai 電子提櫃單服務前，請先聯絡一路通客戶服務部 (電話：3669-1406)，了解操作詳情。

1. 各業界客戶<sup>2</sup> 請盡早於 [reg.OnePort.com](http://reg.OnePort.com) 登記 eRO 服務

如你的業務包括處理入口貨櫃，請立刻登記。為鼓勵各業界客戶<sup>2</sup> (特別是貨運代理、貨主及運輸公司) 盡早登記、培訓及試用，一路通將為所有在 2019 年 3 月 31 日前成功於 [reg.OnePort.com](http://reg.OnePort.com) 登記的新用戶，提供 2019 年無限次免費使用 eRO 服務的優惠。

註：

<sup>1</sup> 葵青貨櫃碼頭：包括亞洲貨櫃碼頭有限公司 (ACT)、中遠 - 國際貨櫃碼頭(香港)有限公司 (CHT)、香港國際貨櫃碼頭有限公司 (HIT)、Goodman DP World 及現代貨箱碼頭有限公司 (MTL)

<sup>2</sup> 各業界客戶：包括貨運代理、貨主、運輸公司、委託代理(貨主) 及委託代理(運輸)

<sup>3</sup> 電子形式處理：包括提交電子擔保函、接收及轉發電子提櫃單、轉發予運輸公司或司機等

2. **歡迎已登記用戶登記培訓班**，以便了解如何使用 eRO 服務

培訓班時間表如下，請瀏覽 <https://bit.ly/2slOnYL> 以參閱最新的培訓班時間表及登記出席培訓課堂：

培訓班類別	日期時間 1	日期時間 2	地點
貨運代理	2月28日(星期四) 下午2點至3點	3月13日(星期三) 下午4點至5點	香港生產力促進局 演講廳二 (九龍塘達之路78號生產力大樓1樓)
貨主及委託代理(貨主)	2月27日(星期三) 下午4點至5點	3月13日(星期三) 下午2點至3點	
運輸公司及委託代理(運輸)	2月27日(星期三) 下午2點至3點	2月28日(星期四) 下午4點至5點	

3. **請你務必轉發此一路通最新消息給你的貨運代理、貨主及運輸公司等**，並提醒他們盡早登記 eRO 服務，以方便你使用 eRO 服務時獲得全面並無阻的操作體驗。

\*\*\* 請注意: 雖然在一些情況下，貴公司的客戶或業務夥伴是入口貨櫃的貨主，並不參與日常的取櫃文件工作，而全由貴公司或其他業務夥伴代辦；但為保障貨主在貨物擁有權的安全性，貨主亦必須先登記成為註冊客戶，然後才可委託其他代理去處理。\*\*\*

4. 已登記 eRO 服務的 Wan Hai、Hapag-Lloyd 及 KMTCC 客戶，請於 3 月 11 日起登入 eRO 服務 ([eRO.OnePort.com](http://eRO.OnePort.com)) 並開始以電子形式處理你的入口貨櫃，往後階段全面開放的船公司名單(包括 CK Line、CMA CGM、Dong Young、Evergreen、Heung-A、Maersk、MSC、Namsung、ONE、RCL、Sealand、Sinokor、T.S. Lines、ZIM 等等) 亦將稍後公佈，請緊貼一路通日後的通訊。

5. 其他有關 eRO 的資訊，請瀏覽以下連結：

- eRO 網上登記：[reg.OnePort.com](http://reg.OnePort.com)
- eRO 常見問題：<https://www.oneport.com/ero/faq.html>
- 已登記貨運代理及運輸公司名單：<https://www.oneport.com/eroff.html>
- 全面實施電子提櫃的通告：[reg.oneport.com/pdf/eRO\\_Info.pdf](http://reg.oneport.com/pdf/eRO_Info.pdf)

如要查詢 eRO 服務及其登記步驟，請致電一路通 eRO 服務熱線(電話：3669-1407)。

一路通有限公司

二零一九年一月二十二日

**Electronic Release Order (eRO) service**

**Latest News**

(January 22, 2019)

**Electronic Release for Import Containers to be Fully Implemented within 2019  
With Wan Hai\*, Hapag-Lloyd & KMTC Running up to Open eRO service to All Customers by 11/3**

From being unloaded at dock to leaving the terminal, an import container today goes through a litany of time-consuming and inconvenient paper administration tasks – including document processing, physical delivery and title transfer - before being picked up by a truck driver at terminal. This process creates unnecessary time delays and undesirable wastage of resources. In January 2018, Hong Kong Container Terminal Operators Association (HKCTOA) announced that Kwai Tsing container terminals <sup>1</sup> will fully implement electronic release for import containers in 2019 and have engaged OnePort Limited (OnePort) in the technical implementation. The implementation immensely opens a gateway to ultimate efficiency acceleration and cost saving for the port community <sup>2</sup> – particularly shipping lines, freight forwarders, consignees and trucking companies. As expected, it has been well received by shipping lines, currently with more than 10 liners offering Electronic Release Order (eRO) service to their selected customers. Moving to the next stage, **Wan Hai\*, Hapag-Lloyd & KMTC run up to open eRO service to all customers. By 11 March 2019, eRO customers are able to electronically handle <sup>3</sup> all import containers of the above-mentioned shipping lines on eRO platform (eRO.OnePort.com).** As for subsequent batches of liners (including CK Line, CMA CGM, Dong Young, Evergreen, Heung-A, Maersk, MSC, Namsung, ONE, RCL, Sealand, Sinokor, T.S. Lines, ZIM, etc), the schedule will be announced in due course. In order to allow sufficient time for transition to the new electronic practice, we strongly advise you to complete the following tasks:

*\* Before you start to use eRO service for Wan Hai containers, please contact OnePort Customer Service (Tel: 3669-1406) to learn details on operations.*

- Port community <sup>2</sup> members to sign up for eRO service on [reg.OnePort.com](http://reg.OnePort.com) asap**  
If your business involves handling of import containers, please sign up asap. As a token of appreciation to members of the port community <sup>2</sup> in particular for freight forwarders, consignees and trucking companies, we are now offering **free and unlimited use of eRO service in 2019 for those who sign up on [reg.OnePort.com](http://reg.OnePort.com) before 31 March 2019.**
- Registered eRO users to sign up for training on eRO service**  
A brief timetable of training sessions is shown as follows. For the updated training schedule or reservation, please visit <https://bit.ly/2slOnYL>:

Class Type	Date & Time 1	Date and Time 2	Venue
Freight Forwarder	2:00-3:00 PM 28th Feb (Thu)	4:00-5:00 PM 13 <sup>th</sup> Mar (Wed)	Theatre 2, Hong Kong Productivity Council (1/F, HKPC Building, 78 Tat Chee Avenue, Kowloon Tong, HK)
Consignee & Trusted Agent (Consignee)	4:00-5:00 PM 27 <sup>th</sup> Feb (Wed)	2:00-3:00 PM 13 <sup>th</sup> Mar (Wed)	
Trucking Company & Trusted Agent (Trucking)	2:00-3:00 PM 27 <sup>th</sup> Feb (Wed)	4:00-5:00 PM 28th Feb (Thu)	

Remarks:

- Kwai Tsing container terminals: including Asia Container Terminals Limited (“ACT”), COSCO-HIT Terminals (Hong Kong) Limited (“CHT”), Hongkong International Terminals Limited (“HIT”), Goodman DP World and Modern Terminals Limited (“MTL”)
- Port community: including freight forwarders, consignees, trucking companies, trusted agents (consignee) and trusted agents (trucking)
- Electronic handling: including preparing electronic letter of indemnity, receiving and forwarding electronic release order, trucker/ tractor assignment, etc.

3. **Please forward this latest news to your freight forwarders, consignees & trucking companies** and remind them to sign up for eRO in order for you to experience a complete and uninterrupted service.

**\*\*\* Note: There may be some cases in which consignees of the import containers are not involved in the daily handling of import release documents and, instead, entrust the tasks to you or other business partners. For the purpose of securing title ownership of their containers, those consignees are nevertheless required to sign up for eRO service before they can entrust an agent for further handling. \*\*\***

4. For Wan Hai, Hapag-Lloyd & KMTC customers who have already signed up for eRO, please log into eRO platform ([eRO.OnePort.com](http://eRO.OnePort.com)) on or after 11 March 2019 and try to handle your import containers on eRO platform. For the announcement on subsequent batches of liners (including CK Line, CMA CGM, Dong Young, Evergreen, Heung-A, Maersk, MSC, Namsung, ONE, RCL, Sealand, Sinokor, T.S. Lines, ZIM, etc), please closely follow our updates.

5. For other information on eRO, please check out the following links:

- eRO Online Registration: [reg.OnePort.com](http://reg.OnePort.com)
- Frequent Asked Questions: <https://www.oneport.com/ero/faq.html>
- List of Registered Freight Forwarders & Trucking Companies: <https://www.oneport.com/eroff.html>
- Notice on Electronic Release Implementation: [reg.oneport.com/pdf/eRO\\_Info.pdf](http://reg.oneport.com/pdf/eRO_Info.pdf)

Please call our eRO hotline at 3669-1407 if you have any questions on eRO or its registration.

OnePort Limited